

15th March 2017		ITEM: 10
Health & Wellbeing Board		
Evidence on the use of Health Hubs		
Wards and communities affected: All	Key Decision: None	
Report of: Gemma Curtis, Locality Manager, Primary Care, Thurrock CCG		
Accountable Head of Service: Rahul Chaudhari, Head of Primary Care, Thurrock CCG		
Accountable Director: Mandy Ansell, Accountable Officer, Thurrock CCG		
This report is Public		

Executive Summary

The Thurrock Health Hubs provide additional pre-booked access to Primary Care services in Thurrock. The report notes the background of the services, including initial implementation from May 2015.

The report also includes information regarding the locations of the hubs, opening times, services offered, reviews and service changes. Information on data analysis has been included, along with steps going forward.

Data analysis covers the number of booked appointments, Did Not Attends (DNAs), attendances by practice.

Information has also been added from patient feedback received, including a report carried out by Thurrock Healthwatch in April 2016.

1. Recommendation(s)

1.1 Members to note the report regarding the Thurrock Health Hubs and the progress to date.

2. Introduction and Background

2.1 In 2014 as part of NHS England's Primary care transformation programme, practices were invited to submit bids detailing their plans to improve access to primary care. Neera Medical Centre was supported by the CCG to put forward a bid to operate on a locality model, offering extended hours primary care access, covering the entire Thurrock population. The bid was successful and was awarded approximately £250,000/year for the next 7 years.

2.2 In May 2015 the first of the 4 weekend health hubs opened in Corringham, closely followed by Tilbury in June 2015, Grays in July 2015 and finally South Ockendon in October 2015. All 4 hubs offer 2 sessions per week, initially these were on Saturday's & Sunday's.

3. Issues, Options and Analysis of Options

3.1 This report is for noting and information.

4. Reasons for Recommendation

4.1 Update to the Health & Wellbeing Board on the Health Hubs.

5. Consultation (including Overview and Scrutiny, if applicable)

5.1 N/A

6. Impact on corporate policies, priorities, performance and community impact

6.1 N/A

7. Implications

7.1 Financial

No financial implications resulting from this report

Implications verified by: Jo Freeman
Management Accountant

7.2 Legal

There are no legal implications arising from this report

Implications verified by: Lindsey Marks
Principal Solicitor Children's Safeguarding

7.3 Diversity and Equality

Although there are no direct implications arising from this report, the increased access to health services helps to reduce health inequalities.

Implications verified by: Natalie Warren, Community Development and Equalities Manager

7.4 **Other implications** (where significant) – i.e. Staff, Health, Sustainability, Crime and Disorder)

None

8. **Background papers used in preparing the report** (including their location on the Council's website or identification whether any are exempt or protected by copyright):

- None

9. **Appendices to the report**

- Appendix 1. Detailed Weekend Health Hubs Report

Report Author:

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